

Sunderland Public Library — Sunderland, MA

Technology Resources Usage Policy

Consistent with its mission to serve the community through the provision of information and a wide array of informational, cultural and recreational resources, the Sunderland Public Library welcomes its users to use the Internet on our public computers, tablets, and eReaders, and to access the internet on their own devices using our free wireless Internet (there is no password to access our wireless Internet).

Internet access is an institutional tool provided by the Sunderland Public Library and is not the property of the patrons. Patrons are advised that they have no expectation of privacy on library computers, and therefore any information or data stored on library computers, whether in connection with word processing or Internet access, may be accessed by library personnel. Patrons are encouraged to log out of any accounts they have logged into while using our public computers, and to delete any personal files they might have saved onto the computer. The library is not responsible for any files that are saved onto the computer, and all files saved to the computer will be deleted when the computer is shut down.

The Sunderland Public Library makes available access to the Internet, but cannot control, verify or otherwise validate the information located by users. Some material may be controversial and graphic in nature or considered inappropriate and/or dangerous. Also, although the Internet provides access to tremendous resources, users are encouraged to exercise caution in the use of that information and to confirm its accuracy with other sources.

In order to help protect all our patrons, the Sunderland Public Library Board of Trustees has chosen to use Internet filtering software on the Children's Room and the Young Adult Room computers.

The Sunderland Public Library provides free access to information. Anyone is eligible to use our electronic resources. As with any other library resource, parents are encouraged to explore the Internet with their children. It is the parent who sets family standards and values and, therefore, the library cannot usurp that right nor assume that responsibility. Parents are expected to discuss access to the Internet, or any limitations on that access, with their children; parents are ultimately responsible for their children's Internet use. All users, and particularly children, must also be made aware how important it is NOT to disclose ANY personal information over the Internet.

The library's Internet may only be used for legal and ethical purposes by the public and staff. Unacceptable uses of these resources by patrons or staff, on both public computers and personal devices, will result in the suspension of access privileges. Patrons may not access, display, distribute, or print images or graphics of obscene or pornographic materials or material that violates laws relating to child pornography (including but not limited to G.L. chapter 272, sections 29A, 29B, 29C), or laws relating to possession and/or distribution of obscene material or material "harmful to minors" (including but not limited to G.L. chapter 272, section 29) while using library workstations or using the Internet connection. For purposes of this policy, a matter is defined as "obscene" and/or "harmful to minors" in accordance with G.L. chapter 272, section 31. Illegal acts involving the library's computing resources may also be subject to prosecution by local, state or federal authorities.

Examples of unacceptable uses of electronic resources include, but are not limited to, the following:

- Destruction of or damage to equipment, software or data belonging to the library or other users.
- Access to the library's server (hacking).
- Disruption or unauthorized monitoring of electronic equipment.
- Copying, downloading, or streaming of copyright-protected material.

- Violation of computer system security.
- Modifications to the library's hardware and/or software or changing any program settings.
- Unauthorized downloading of files or programs from the Internet onto the library's computers.
- Use of computer accounts, access codes or network identification numbers assigned to others.
- Displaying obscene or graphic images that are inappropriate for public viewing.
- Violation of library usage policies and regulations.
- Harassment of others.
- Libeling or slandering other users.
- Violating the privacy of users.

Sunderland Public Library Internet workstations are to be used on a first-come, first-serve basis. Users are bound by time limits only if there are other patrons waiting to use the computers. In that case, there is a 15-minute time limit.

Patrons are encouraged to use our computers for the printing of materials, but are encouraged to make a suggested donation of \$0.20 per single page, \$0.35 per double-sided page, and \$0.50 per color page. Patrons are welcome to print materials related to job applications and taxes for free.

Violations:

The library staff reserves the right to terminate any Internet session at any time. Patrons violating this *Internet Safety Policy* may lose their Internet privileges and/or other library privileges as appropriate.