



Replacing Massachusetts ID, Social Security Card, and SNAP Card

	WHEN	WHAT	HOW	NOTES
<p>Massachusetts State ID</p> <p><u>Local RMV Offices:</u> EASTHAMPTON 116 Pleasant St., Easthampton, MA</p> <p>GREENFIELD 18 Miner St. Greenfield, MA</p>	<p>Easthampton MTWThF: 9:00am-5:00pm</p> <p>Greenfield MTWThF: 9:00am-5:00pm</p>	<p>Assistance replacing or renewing Massachusetts State ID or Driver's License</p>	<p>1) Order Online Complete application at http://www.massrmv.com/LicenseandID/ReplacingALostLicense.aspx</p> <p>2) By Phone Call (800) 858-3926 during business hours</p> <p>3) In Person Fill out application at a local RMV office</p>	<p>Fee: \$25.00</p> <p>For Online or Phone service, you must have a MasterCard, Visa, Discover, American Express, or Debit Card.</p>
<p>SNAP Card</p> <p><u>Local DTA Offices:</u> HOLYOKE 72-100 Front St. Holyoke, MA 01040 (413) 552-5400</p> <p>GREENFIELD 143 Munson St., Unit #3 Greenfield, MA 01301 (413) 772-3400</p>	<p>Holyoke MTWThF: 7:45am-5:00pm</p> <p>Greenfield MTWThF: 7:30am-5:00pm</p>	<p>Assistance replacing your SNAP card and PIN</p>	<p>1) No Online Service</p> <p>2) By Phone Call (800) 997-2555 during business hours</p> <p>Mailed to address on file in 7-10 business days</p> <p>3) In Person Fill out application at local DTA office</p>	<p>Fee: Usually \$5.00, deducted from EBT account.</p> <p>Replacement fee is waived if your card was lost in the mail, never used, did not work correctly, you are the victim of domestic violence, OR other good causes.</p>
<p>Social Security Card</p> <p>HOLYOKE Social Security Office 200 High St. Holyoke, MA 01040 (877) 480-4989</p>	<p>M, T, Th, F: 9:00am-4:00pm</p> <p>W: 9:00am-12:00pm</p>	<p>Assistance replacing Social Security Card</p>	<p>1) No Online Service</p> <p>2) No Phone Service</p> <p>3) In Person Complete application</p> <p>Show evidence of identity <u>Acceptable documents</u> Driver's License, State ID, Passport</p>	<p>No Charge.</p> <p>Receive new Social Security Card by mail in 10 business day</p> <p><u>Unacceptable documents</u> Birth Certificate,</p>